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DATE: Thursday 26 June 2014

## CARE SERVICES PORTFOLIO HOLDER BRIEFING

Meeting to be held on Thursday 26 June 2014

This item will only be debated if a member of the Committee requests a discussion be held, in which case please inform the Clerk 24 hours in advance indicating the aspects of the information item you wish to discuss. In addition, questions on the briefing should also be sent to the Clerk at least 24 hours before the meeting.

**QUESTIONS ON THE INFORMATION BRIEFING** 

The Briefing comprises:

- 1 2013/14 ANNUAL COMPLAINTS REPORT (Pages 3 20)
- 2 VIRTUAL SCHOOL ANNUAL REPORT 2013/14 (Pages 21 42)
- **3 OUTCOME OF COURT PILOT PROJECT (CSC)** (Pages 43 46)
- 4 ECHS CONTRACT ACTIVITY UPDATE APR-SEPT 2014 (Pages 47 58)

Members have been provided with advanced copies of the Part 1 (Public) briefing via email. The Part 1 (Public) briefing is also available on the Council website at the following link:

http://cds.bromley.gov.uk/ieListMeetings.aspx?Cld=559&Year=0

Printed copies of the briefing are available upon request by contacting Helen Long on 020 8313 4595 or by e-mail at <u>helen.long@bromley.gov.uk</u>.

Copies of the Part 1 (Public) documents referred to above can be obtained from <u>www.bromley.gov.uk/meetings</u>